Admin at alberta children hospital

Issues from doctors, patients, nurses

Wants:

* Appointment system
  + Not working well
  + Patients have a lot of diffculties finding doctors
  + Doctors cannot see schedule on smart phone/web sites
  + Prepare schedule for doctor (at least 2 months)
    - See kinds of patients for next 2 months
  + See times lots available/empty
  + Say patients wants to see a doctor that’s not available. Should be able to see another one
  + Patient should see who’s available (date/department)
  + When patients arrive see checking in time
    - Also see check out time
    - To find out length of time with patient
  + Doctor’s in different departments
    - i.e. nephrologoy, cardiologist, etc.
    - each department has GPs and surgeries
      * i.e. cardiology surgeon does surgery on adults, and some for children surgeries
  + See which doctor is very busy on which dates
    - To see whether they need more doctors on those dates
  + If patient is seeing a doctor for the first time, there should be a process
    - Admin must approve
    - If patient has seen doctor, can see whenever
  + Patient can make phone call to request an appointment and admin makes appointment
  + 1st iteration is for admin
  + Login mechanism for patients
  + Should include reason for visit